

## **Server/Bartender Job Description**

We are currently looking to recruit an experienced server/bartender for our busy bar and restaurant. Ideal candidates will have at least two to three years' experience of working in a restaurant/bistro environment and must be dynamic, personable, enthusiastic and have excellent communication and customer care skills.

### **Role and Responsibilities**

Ensure thorough preparation is done to ensure smooth service – check supplies, table preparations, check and confirm reservations and table allocations, ensure dining room/restaurant is presentable, clean and tidy.

Demonstrate excellent knowledge of beverages served, including wines, beers, spirits and cocktails.

Ensure bar is ready for service, all products replenished, coolers filled and all garnishes for cocktails prepared.

Meet and greet customers and show them to their table.

Demonstrate excellent knowledge of the food and wine menus and confidently answer any queries the customer may have.

Take customers' orders and process in an efficient manner.

Be attentive, industrious, polite and personable.

Have full knowledge of allergies as well as food specific diets e.g. vegan, coeliac

Be confident in presenting bills, money transactions, cashing up and the use of credit card machines.

Provide support and training to junior and less confident servers.

### **Hours of Work**

Hours worked will mostly be between the hours of 5pm and 10pm, Monday – Friday, with some split shifts worked Saturday and Sunday. Candidates will need to be flexible with regard to hours worked dependent on the level of hotel business and restaurant reservations as some assistance may be required for busy breakfast periods, funeral teas and other private events.

### **Skills required**

- Good communication skills
- Good knowledge of food and wine
- Must be charismatic & personable whilst maintaining efficiency and smooth service
- Ability to work unsupervised as well as part of a team; to provide support and encouragement to junior members of staff
- Must be physically fit as the role is demanding
- Good understanding of health and hygiene

### **Salary**

Salary is dependent upon age and relevant experience.

Returning from lockdown, and experiencing high levels of demand, this is a fantastic opportunity to jump on board to help promote and develop new concepts and events.